

Yes, those problems that disrupt your business and sap productivity can be stopped from happening in the first place. How?

A proactive, systematic approach will keep your systems up, running smoothly and available. For the same reasons you get an annual physical and change the oil in your car you need to monitor and maintain your computer systems. Not only does it make sense, it makes business sense because *in the long run, it's cheaper.*

A study by the Gartner Group has revealed the following\*:

- 3 year cost of an unmanaged PC: \$5,309
- 3 year cost of a managed PC: \$3,335
- Cost savings = \$1,974

\* reported in Network Computing, 9-2-04

**Have you done all you can to prevent computer problems? 5 reasons why most small business owners haven't...**

1. There's just not enough time in the day
2. You don't have enough in-house expertise
3. You don't know who to call
4. You think it costs too much
5. You are only concerned with your computer when it breaks.

*An ounce of prevention is worth a pound of cure.*

– Benjamin Franklin,  
*Poor Richard's Almanac*

# InfoGuard Sentry™ – The Peace of Mind Program

## Prevention and monitoring takes the worry out of maintaining your computers

If your business success depends on your computers and the information stored in them, you need to make sure you have uninterrupted access to that data. InfoGuard Sentry™ is a proactive approach designed to protect and preserve the security of and access to your data. It is based upon two principles:

- **Prevention** – instituting industry standard, best practice processes and procedures to avoid disruptions to your business due to computer malfunctions, security breaches or innocent mistakes.
- **Monitoring** – to spot trends, patterns and events alerting you of potential trouble.

**InfoGuard will make sure you can focus on running your business.**

An InfoGuard Sentry maintenance plan will:

- Increase employee productivity
- Reduce your overall operating costs
- Improve the security of your information
- Improve the service to your customers
- Increase the availability, reliability and performance of your computers
- Help you shift from fixing problems to avoiding them
- Increase your confidence in the security of your information

For more information about InfoGuard Sentry programs:

Call **614-267-4000**

or

Visit us on the web at:

[www.infoguardcorp.com](http://www.infoguardcorp.com)

**Don't wait for computer problems to happen.  
Get InfoGuard.**

**24 hour remote monitoring spots problems before they harm your business:**

- InfoGuard monitors system processes to alert you of conditions that can lead to failures.
- Error messages sent automatically to InfoGuard monitors guarantee quick action.
- Backups monitored for successful completion.
- Network entry points monitored to alert you of unauthorized intruders and other suspicious activity.
- We will be working on problems even before you call.

**Preventative maintenance keeps your computers secure and running smoothly:**

- InfoGuard will keep your virus protection software 100% up to date and will scan for and remove viruses and Spyware that can infect and destroy information.
- Temporary internet files are cleaned to improve system performance.
- Operating system patch levels kept up to date to remove security and performance vulnerabilities.
- We will correct file fragmentation that can degrade system performance.
- Disk scans identify imminent hardware problems.

**Remote management minimizes disruptions:**

- InfoGuard can spot and resolve many problems remotely.
- Information gathered remotely helps us to resolve the problem faster if and when we need to come on site.

**Performance reporting gives you the information you need to make decisions:**

- Immediate notification of critical issues that can impact your business
- An executive monthly report details the health and security of your PCs, servers and network.
- Easy to understand, graphical reports highlights areas that need attention.
- Will aid capacity management and upgrade planning activities.

**On site visits ensure your satisfaction:**

- Monthly or quarterly on site visits provide maintenance services that can't easily be performed remotely such as testing your backup and recovery ability.

Are you plagued by loss of productivity, angry customers and perpetual frustration due to system downtime, viruses or other, nagging computer glitches?



**InfoGuard**  
Corporation

WHEN YOUR COMPUTERS DON'T  
WORK... NEITHER DO YOU

**3 ways to contact us:**

- Call 614-267-4000
- Email at: [info@infoguardcorp.com](mailto:info@infoguardcorp.com)
- Visit us on the web at: [www.infoguardcorp.com](http://www.infoguardcorp.com)

*"My PC locked up, I had to reboot and lost my document"*

*"A virus has taken control of my PC"*

*"I don't know what happened. I got the blue screen and everything was gone"*

**InfoGuard**  
Corporation

WHEN YOUR COMPUTERS DON'T  
WORK... NEITHER DO YOU

**When your computers don't work... neither do you. We can take the hassle out of maintaining your computer system.**

When trying to run your business the last thing you need are computer problems. Sure, many problems are minor but others can be devastating, dramatically affecting productivity or your ability to conduct business. In either case these issues force you to take your focus off your business. The good news is: most of these problems can be avoided!

**9 out of 10 Internet attacks exploit security holes for which fixes are already available.**